



Jaggle.Conversational AI

Next-Gen Omnichannel Conversational AI
for
Optimizing Customer Experience

Built for speed. Trained for accuracy.
Scaled for performance.

What is **Jaggle.**Conversational AI

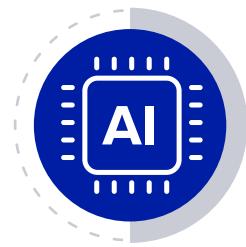
Designed to transform how businesses engage with their customers across digital and voice channels.

From intuitive chatbots to intelligent voice assistants, Jaggle.Conversational AI delivers context-aware, multi-channel, and fully automated interactions, powered by AI, delivering human-like dialogues.

Key Features:



Omnichannel Engagement
(Chat, Voice, Messaging,
Social)



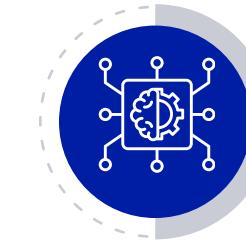
Multilingual &
Emotion-Aware AI



Visual Low-Code Conversation
Builder



Seamless Live-Agent
Handover



Advanced NLP/NLU & Machine
Learning



Real-Time Analytics &
Insights

Don't just create bots.
Architect meaningful customer journeys

The Visual Conversation Builder empowers teams to rapidly prototype, test and launch dialogue flows without coding. Using advanced NLP ensures bots understand what users say and mean. Analytics guide continuous optimization based on real-life interactions.

Key Modules

01

Conversation Builder

Drag-and-drop dialogue components to design a full dialog

02

Intelligent Training

Train with historical data for improved intent recognition

03

Orchestrator

Seamlessly integrate with backend systems and APIs

04

Insight Engine

Track KPIs like Customer Satisfaction, Net Promoter, and First Contact Resolution for a complete view of experience and performance.

Indicative Use Cases



Jaggle. Conversational AI empowers millions of customer interactions across sectors.

Whether in Telecom, Banking, Insurance, Utilities, or Retail, Jaggle. Conversational AI is the CX solution for you.

Reducing call center costs or boosting customer service quality, our platform helps you achieve your KPIs.



Jaggle.Conversational AI is more than a platform, it is a CX strategy

Comsys brings a legacy of trusted excellence.

Jaggle.Coversational AI is built on this heritage, combining cutting-edge tech with proven reliability.

Your Benefits with Jaggle.Conversational AI:



Rapid Time-to-Value



Enterprise-Grade Security & Compliance



Backed by Expert Services & 24/7 Support



Easy Integration with Leading CRMs/ERPs/Contact Centers

About Us



In ICT solutions since 1989

A leader in the contact center market since 2004 and a provider of Low-code, AI-powered software solutions

Our Values

Excellence



Innovation



Integrity



Collaboration



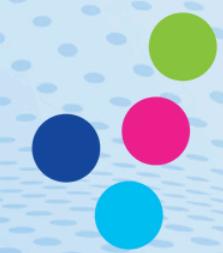
Customer Focus



Clientele

22 countries 378 systems
38K licenses





Jaggle.Conversational AI

Ask for a demo: sales@comsyscx.com

www.jaggle.eu

 comsys