



Next-Gen Omnichannel Conversational AI



Built for speed. Trained for accuracy. Scaled for performance

From intuitive chatbots to intelligent voice assistants, Jaggle.Conversational AI delivers context-aware, multi-channel, and fully automated interactions, powered by AI, delivering human-like dialogues.

Key Features:

- Omnichannel Engagement (Chat, Voice, Messaging, Social)
- Visual Low-Code Conversation Builder
- Advanced NLP/NLU & Machine Learning
- Multilingual & Emotion-Aware AI
- Seamless Live-Agent Handover
- Real-Time Analytics & Insights

Don't just create bots. Architect meaningful customer journeys

The Visual Conversation Builder empowers teams to rapidly prototype, test and launch dialogue flows without coding. Using advanced NLP ensures bots understand what users say and mean.

Analytics guide continuous optimization based on real-life interactions.

- **Conversation Builder:** Drag-and-drop dialogue components to design a full dialog
- **Intelligent Training:** Train with historical data for improved intent recognition
- **Orchestrator:** Seamlessly integrate with backend systems and APIs
- **Insight Engine:** Track KPIs like Customer Satisfaction, Net Promoter, and First Contact Resolution for a complete view of experience and performance.

Indicative Use Cases

Jaggle.Coversational AI empowers millions of customer interactions across sectors. Whether in Telecom, Banking, Insurance, Utilities, or Retail, Jaggle.Coversational AI is the CX solution for you. Reducing call center costs or boosting customer service quality, our platform helps you achieve your KPIs.

- Order Management & Delivery Tracking
- Banking & Insurance Claims Assistance
- HR Self-Service Portals
- Customer Support & Complaint Handling
- Appointment Scheduling
- Subscription Management

Contact us for a demo

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www.jaggle.eu/contact



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Jaggle.Conversational AI is more than a platform, it is a CX strategy

Comsys brings a legacy of trusted excellence.

Jaggle.Conversational AI is built on this heritage, combining cutting-edge tech with proven reliability.

Your Benefits with Jaggle.Conversational AI

Rapid Time-to-Value

Enterprise-Grade
Security &
Compliance

Backed by
Expert Services
& 24/7 Support

Easy Integration with
Leading
CRMs/ERPs/Contact
Centers

About Comsys

Comsys is a technology solutions provider with more than 35 years of experience in enterprise software and contact centre solutions. Since 1989, the company has delivered solutions across 22 countries, helping companies in sectors including telecommunications, financial services, energy, and retail.

With Jaggle.eu, its AI-powered low-code application generation platform, and the broader CX expertise acquired, Comsys supports organisations modernising legacy environments, integrating with enterprise ecosystems, and delivering secure applications with 24/7 post-implementation support.

Indicative client list



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